

# Video Encoder

**Operation Manual** 

DE-1104 DE-1108



## Before reading this manual

This operation manual contains basic instructions on installing and using DirectIP<sup>™</sup> Video Encoder, an IDIS product. Users who are using this product for the first time, as well as users with experience using comparable products, must read this operation manual carefully before use and heed to the warnings and precautions contained herein while using the product. Safety warnings and precautions contained in this operation manual are intended to promote proper use of the product and thereby prevent accidents and property damage and must be followed at all times. Once you have read this operation manual, keep it at an easily accessible location for future reference.



The manufacturer will not be held responsible for any product damage resulting from the use of unauthorized parts and
accessories or from the user's failure to comply with the instructions contained in this operation manual.

- It is recommended that first-time users of this network camera and individuals who are not familiar with its use seek technical assistance from their retailer regarding product installation and use.
- If you need to disassemble the product for functionality expansion or repair purposes, you must contact your retailer and seek professional assistance.
- Both retailers and users should be aware that this product has been certified as being electromagnetically compatible for commercial use. If you have sold or purchased this product unintentionally, please replace with a consumer version.

### **Safety Precautions**





The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

### **Safety Precautions**

### **Important Safeguards**

#### 1. Read Instructions

All the safety and operating instructions should be read before the appliance is operated.

#### 2. Retain Instructions

The safety and operating instructions should be retained for future reference.

#### 3. Cleaning

Unplug this equipment from the wall outlet before cleaning it. Do not use liquid aerosol cleaners. Use a damp soft cloth for cleaning.

#### 4. Attachments

Never add any attachments and/or equipment without the approval of the manufacturer as such additions may result in the risk of fire, electric shock or other personal injury.

#### 5. Water and/or Moisture

Do not use this equipment near water or in contact with water.

#### 6. Ventilation

Place this equipment only in an upright position. This equipment has an open-frame Switching Mode Power Supply (SMPS), which can cause a fire or electric shock if anything is inserted through the ventilation holes on the side of the equipment.

#### 7. Accessories

Do not place this equipment on an wall or ceiling that is not strong enough to sustain the camera. The equipment may fall, causing serious injury to a child or adult, and serious damage to the equipment. Wall or shelf mounting should follow the manufacturer's instructions, and should use a mounting kit approved by the manufacturer.



This equipment and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the equipment and cart combination to overturn.

#### 8. Power Sources

This equipment should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power, please consult your equipment dealer or local power company. You may want to install a UPS (Uninterruptible Power Supply) system for safe operation in order to prevent damage caused by an unexpected power stoppage. Any questions concerning UPS, consult your UPS retailer.

#### 9. Power Cord

Operator or installer must remove power and TNT connections before handling the equipment.

#### 10. Lightning

For added protection for this equipment during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the equipment due to lightning and power-line surges. If thunder or lightning is common where the equipment is installed, use a surge protection device.

#### 11. Overloading

Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

#### 12. Objects and Liquids

Never push objects of any kind through openings of this equipment as they may touch dangerous voltage points or short out parts that could result in a fire or electric shock. Never spill liquid of any kind on the equipment.

#### 13. Servicing

Do not attempt to service this equipment yourself. Refer all servicing to qualified service personnel.

#### 14. Damage requiring Service

Unplug this equipment from the wall outlet and refer servicing to qualified service personnel under the following conditions:

- A. When the power-supply cord or the plug has been damaged.
- B. If liquid is spilled, or objects have hit the equipment.
- C. If the equipment has been exposed to rain or water.
- D. If the equipment does not operate normally by following the operating instructions, adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the equipment to its normal operation.
- E. If the equipment has been dropped, or the cabinet damaged.
- F. When the equipment exhibits a distinct change in performance this indicates a need for service.

#### 15. Replacement Parts

When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer or that have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock or other hazards.

#### 16. Safety Check

Upon completion of any service or repairs to this equipment, ask the service technician to perform safety checks to determine that the equipment is in proper operating condition.

#### 17. Field Installation

This installation should be made by a qualified service person and should conform to all local codes.

#### 18. Correct Batteries

Warning: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

#### 19. Tmra

A manufacturer's maximum recommended ambient temperature (Tmra) for the equipment must be specified so that the customer and installer may determine a suitable maximum operating environment for the equipment.

20. Elevated Operating Ambient Temperature

If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (Tmra).

#### 21. Reduced Air Flow

Installation of the equipment in the rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.

#### 22. Mechanical Loading

Mounting of the equipment in the rack should be such that a hazardous condition is not caused by uneven mechanical loading.

#### 23. Circuit Overloading

Consideration should be given to connection of the equipment to supply circuit and the effect that overloading of circuits might have on over current protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

#### 24. Reliable Earthing (Grounding)

Reliable grounding of rack mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g., use of power strips).

### In-Text

Symbol	Туре	Description
	Caution	Important information concerning a specific function.
$\checkmark$	Note	Useful information concerning a specific function.

### **User's Caution Statement**

Caution: Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

### **FCC Compliance Statement**

THIS EQUIPMENT HAS BEEN TESTED AND FOUND TO COMPLY WITH THE LIMITS FOR A CLASS A DIGITAL DEVICE, PURSUANT TO PART 15 OF THE FCC RULES. THESE LIMITS ARE DESIGNED TO PROVIDE REASONABLE PROTECTION AGAINST HARMFUL INTERFERENCE WHEN THE EQUIPMENT IS OPERATED IN A COMMERCIAL ENVIRONMENT. THIS EQUIPMENT GENERATES, USES, AND CAN RADIATE RADIO FREQUENCY ENERGY AND IF NOT INSTALLED AND USED IN ACCORDANCE WITH THE INSTRUCTION MANUAL, MAY CAUSE HARMFUL INTERFERENCE TO RADIO COMMUNICATIONS. OPERATION OF THIS EQUIPMENT IN A RESIDENTIAL AREA IS LIKELY TO CAUSE HARMFUL INTERFERENCE, IN WHICH CASE USERS WILL BE REQUIRED TO CORRECT THE INTERFERENCE AT THEIR OWN EXPENSE. **WARNING:** CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT. THIS CLASS OF DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE CAUSING EQUIPMENT REGULATIONS.

### **WEEE (Waste Electrical & Electronic Equipment)**

#### Correct Disposal of This Product

#### (Applicable in the European Union and other European countries with separate collection systems)



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

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Contents of this operation manual are subject to change without prior notice for reasons such as functionality enhancements.

### **Registered Trademarks**

IDIS is a registered trademark of IDIS Co., Ltd.

Other company and product names are registered trademarks of their respective owners.

The information in this manual is believed to be accurate as of the date of publication even though explanations of some functions may not be included. We are not responsible for any problems resulting from the use thereof. The information contained herein is subject to change without notice. Revisions or new editions to this publication may be issued to incorporate such changes.

The software included in this product contains some Open Sources. You may obtain the complete corresponding source code from us. See the Open Source Guide on the software CD (OpenSourceGuide\OpenSourceGuide.pdf) or as a printed document included along with the User's Manual.

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### Part 1 – Introduction

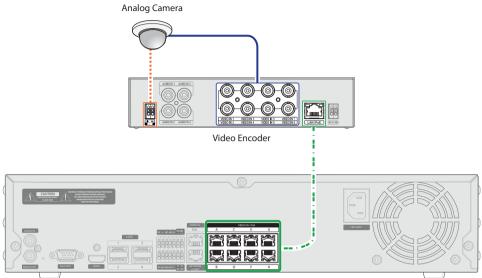
### **Product Features**

This video encoder compresses live video from analog cameras and transmits the video over Ethernet connections. This encoder offers the following features:

- 4/8 composite video input connectors
- · Multi-streaming for monitoring and recording
- H.264 compression algorithm
- · Four levels of video compression and various video compression resolutions
- DirectIPTM protocol supported
- Convenient firmware upgrades via network
- · Firmware duplication and autorecovery functions to enhance system stability
- · Event detection functions: motion, video loss, tampering
- 4-channel audio in
- Support of PTZ camera control via RS485 interface
- Configuration of encoder settings and integrated management of multiple encoders on the NVR (Network Video Recorder)
- Configuration of encoder settings and integrated management of multiple encoders on the IDIS Solution Suit
   Compact program (network integration solution)

This manual covers the 4- and 8-channel video encoders. The video encoders are identical except for the number of cameras that can be connected. For simplicity, the illustrations and descriptions in this manual refer to the 8-camera model.

### Video Encoder Connection Diagram



NVR (Network Video Recorder)

Types of Cables
 RS485 Communication Cable
 Analog BNC Cable
 LAN Cable (Data + PoE Power)

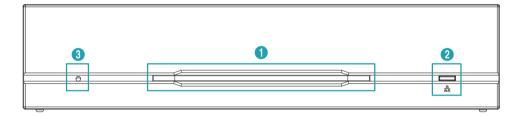
### Accessories

Upon unpacking the product, check the contents inside to ensure that all the following contents are included.

- Video Encoder
- User Guide and Instruction Manual (This document)

### **Overview**

### **Front Panel**



Ower LED         Ower LED         Setwork LED         Factory Reset Switch
--

### 1 Power LED

Displays system operating status

#### ② Network LED

Displays network connection status

#### **LED Status Indications**

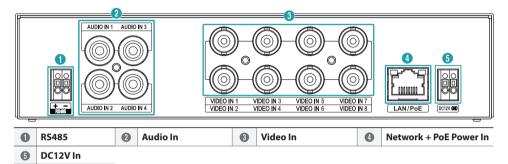
LED	Status	Description
	Off	No power connection
Power LED	Blinking	System booting or upgrading
	On	System operating
Network LED	Blinking	Normal network connection

#### **③** Factory Reset Switch

Use to return all settings to the original factory settings. Connect the power and poke a straightened paperclip into the factory reset switch hole. Hold the reset switch until the encoder's internal buzzer sounds twice. Release the reset switch, and all of the encoder's settings are now at the original settings it had when it left the factory.

- Factory Reset during system booting: All of the encoder's settings are now at the original settings it had when it left the factory.
- Factory Reset during system operating: The other settings except for protocol and system log are now at the original settings it had when it left the factory.
- Factory Reset via the IDIS Discovery program: The other settings except for protocol, system log and network settings are now at the original settings it had when it left the factory.
- Factory Reset via the IDIS Discovery program(including network settings): The other settings except for protocol and system log are now at the original settings it had when it left the factory.

### Rear Panel



#### 1 RS485

Connect a PTZ camera. Connect the camera's TX+/RX+ and TX-/RX- to the encoder's + and -. For more information on RS485 connections, refer to the PTZ camera's manufacturer's user's manual.

#### 2 Audio In

Connect to an audio source.

#### ③ Video In

Connect coaxial cables from the video sources.

#### (4) Network + PoE Power In

Connect a Cat5e cable with an RJ-45 jack. The video encoder is capable of connecting to networks via an Ethernet connector and also receives power (DC48V) from the NVR.

#### 5 DC12V In

Connect the two wires of the power adapter to these ports. Be careful not to cross the DC12V and ground (GND) wires. Booting will commence once connected to a power supply.



- Press down on the button and insert the cable into the opening when you connect the RS485 and power connectors. Release the button and then pull on the cable slightly to ensure it is held securely in place. To disconnect the cable, press down on the button again and pull the cable out.
- A
- Ground the power port's ground terminal before use.
  - Organize the power cable so that it will not cause people to trip over or become damaged from chairs, cabinets, desks, and other objects in the vicinity. Do not run the power cable underneath a rug or carpet.
  - · Do not connect multiple devices to a single power outlet.

### Part 2 - Remote Setup

Configure basic video encoder settings and all other system settings.



Screen images may vary depending on the model.

### **Camera Protocol**

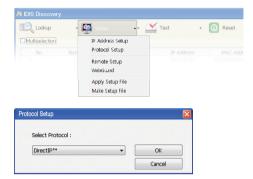
Video encoder supports **DirectIP™** and **IDIS** protocols.

- DirectIP<sup>™</sup> protocol:
  - Using with a DirectIP<sup>™</sup> NVR enables camera use without the need to configure network settings.
  - The DirectIP<sup>™</sup> NVR also allows you to control all camera settings directly from the NVR, without the need for a computer.

For more information on configuring camera settings from a DirectIP<sup>™</sup> NVR, refer to the DirectIP<sup>™</sup>s operation manual.

- · IDIS protocol:
  - Control the camera over the network from software installed on a computer or a separate NVR.
  - Ideal for using the camera over the network from a remote location.

### **Switching Protocols**



- Launch the IDIS Discovery program and from the list, select a video encoder whose protocol you wish to change.
- 2 Click on the Setup ildesigned icon and then select Setup → Protocol Setup.
  - Alternatively, you can right-click on the mouse and select **Protocol Setup**.
- **3** From the **Protocol Setup** screen, select the desired protocol and then click **OK**.
- 4 This will activate the selected protocol. You can check each encoder's protocol on the IDIS Discovery program.

"This user manual was written based on the IDIS protocol."

### **Remote Setup**

- Launch the IDIS Discovery program and then from the main screen, select a network camera whose settings you wish to change.
- 2 Click on the Setup 🔮 icon.
- 3 Select Remote Setup from the Setup menu to load the Remote Setup screen. Alternatively, you can select Video Encoder from the main screen and then right-click to access the Remote Setup screen.



System settings can also be changed using a remote program.

 Remote Setup over the Internet supports a Microsoft Internet Explorer 10 only.





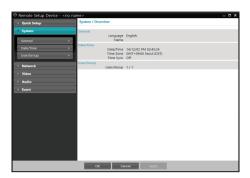
From the Remote Setup screen, select the menu on the left to display the current settings. Select an option under the menu to change the corresponding settings. Once you have changed the settings, click **OK** to apply the settings and exit from the Remote Setup screen.

### **Quick Setup**

System         Camera Camera Camera         LAUAT           Nation A         Particular M         English         English           Acido         a         English         English         English           Nation A         Particular M         Marcing M         Marcing M         English           Nation A         Particular M         Marcing M         Marcing M         English           Nation A         Particular M         Marcing M         Marcing M         Marcing M           Nation A         Particular M         Marcing M         Marcing M         Marcing M           Nation A         Particular M         Marcing M         Marcing M         Marcing M           Nation A         Particular M         Marcing M         Marcing M         Marcing M           Nation A         Particular M         Marcing M         Marcing M         Marcing M           Nation A         Particular M         Marcing M         Marcing M         Marcing M         Marcing M           Nation A         Particular M         Marcing	Quick Setup	Quick Se	tup / Overview				
National         Control         Contro         Control         Control <t< th=""><th>Sutem</th><th></th><th>Camera Channels</th><th>1.CAM1</th><th></th><th></th><th></th></t<>	Sutem		Camera Channels	1.CAM1			
Adato         Nation           System         Tops         Display (Sec 10, Sec 10	Network Video	> System	Name Date/Time	14/12/02 PM			
Autor         Morrorg         Foregram         Tells         Loading           Autor         Status         14504         14524         15328           Revet         Status         14504         14524         15328           Revet         Status         14504         14524         13524           Status         Tells         13524         14524         14524           Status         Tells         13524         14524         14524           Status         Tells         13524         14524         14524           Tells         Tells         13524         14524         14524           Status         Tells         13524         14524         14524           Status         Tells         13524         13524         14524           Tells         Tells         13524         13524         13524           Tells         Tells         13624         13624         13624           Tells         Tells         13624         13624         13624           Tells         Tells         13624         13624         13624           Tells         Tells         13627         13694         13694	System	Network	Type IP Address MAC Address	DHCP 169.254.210.4 00:03:22:1A:E	6 (255.255.0.0)		
Audio Codec G.726	Audio	Video	Stream Compression Resolution Quality Bitrate Control	Primary H.264 720x480 Very High VBR	H 264 640x360 Very High V8R	H.264   360x240   Very High   VBR	H.264   360x240   Very High   VBR

Quick Setup allows you to set up **System**, **Network**, **Video**, **Audio**, and other basic settings needed for camera use connected to the video encoder.

### System



Change the camera's system information, add users/ groups, and/or import/export settings connected to the video encoder.

### General

	ce - <no nar<="" th=""><th>System / General</th><th></th><th>- 0 :</th></no>	System / General		- 0 :
Quick Setup				
<ul> <li>System</li> </ul>		Language	English	,
General		Name	-	
	<u> </u>	Note		
Date/Time	•	Setup		
User/Group	•	serup		
Network				Default Setup
> Video			Import Setup	Export Setup
> Audio				
<ul> <li>Event</li> </ul>				
		ок са	norl Apply	
		- Cit	norl Apply	

#### SYSTEM/GENERAL

- Language: Select the language you wish to use for remote setup.
- **Name**: Enter a name for the video encoder. (Up to 31 alphanumeric characters, including spaces)
- Note: Enter a description for the video encoder.

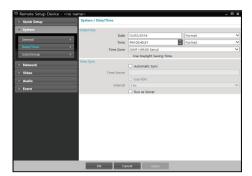
- Setup
  - Load Default Setup: Restores all settings other than Date/Time to their factory defaults. Select Include Network Setup to load default network settings as well. For more information on network setup, refer to the <u>Network</u> on page 17.
  - Import Setup: Open a setup file and apply its settings to the camera. Click on the button and then select a setup file. Select Include Network Setup to apply the file's network setup settings (exc. FEN). For more information on network setup, refer to the <u>Network</u> on page 17.
  - **Export Setup**: Export the current settings as a .dat file. Click on the button and then enter a file name.

$\checkmark$

 Load Default Setup and Import Setup options are available only to users belonging to the Administrator group.

- When applying the settings of a setup file, do not select the **Include Network Setup** option if the network settings contained in the selected file is currently being used by a different camera. Doing so can interfere with establishing a connection with the other camera.
- If IP Address, Admin Port, and/or SSL settings have been changed, Remote Setup will terminate after applying the current settings.

### Date/Time



- Date/Time: Change the video encoder's date/time settings and display formats and configure the time zone and daylight saving time settings. Click Apply to apply the changes right away.
- Time Sync
  - Automatic Sync: Select to synchronize the system's time with the time server at a specified interval.
     Enter the time server's IP address or domain name and then specify the interval. If the time server is FEN-enabled, select the Use FEN option and then enter the time server's name instead of its IP address or domain name.
  - **Run as Server**: Select to run the camera as a time server. Other devices will then be able to synchronize its time setting with this camera's time setting.

$\checkmark$
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If you wish to enter a domain name instead of an IP address for the **Time Server** setting, DNS server must be configured during **Network** setup. If you wish to enter a server name instead of an IP address or a domain name, the **Use FEN** option must be enabled during **Network** setup.

### User/Group

Remote Setup Device - <no na<="" p=""></no>	ime>	_ 🗆 ×
Quick Setup	System / User/Group	
• System	User/Group	
General +	Administrator     admin	Add Group
Date/Time +		Add User
User/Group		Edit
Network		Remove
> Video		
> Audio	1	
> Event		
	OK Cancel Appl	y

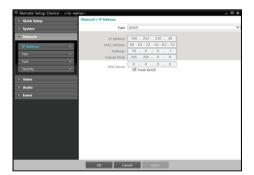
- User/Group: Change remote camera control permission settings connected to the video encoder for users and user groups.
  - **Add Group**: Add a new user group. Designate a name for the group and then specify control authorities.
  - Add User: Add a new user. Designate a name for the user, select which group to add the user to, and then enter a connection password.
  - **Edit**: Edit group authorities and/or user passwords. Select a group or user and then click on the button.
  - Remove: Delete groups or users. Select a group of user you wish to delete and then click on the button.
    - User/Group settings can only be configured by users belonging to the Administrator group.
    - There is no default password for the **Administrator** group's **admin** user.
    - Group authorities that can be assigned are as follows:
      - Upgrade: Upgrade the system.
      - Setup: Configure the system's settings.
      - **Color Control**: Adjust the camera's brightness, contrast, saturation, and hue settings.
      - PTZ Control: Allows you to control the zoom of the lens.
      - System Check: View system event status.

### Network

Quick Setup     System     System     In Active K     Point     Security     Video     Audio	FEN Port	MAC Address DNS Server FEN Server Camera Name Remote Port WebGuard	160.254.210.46 (255.255.0.0) 000322:1A:EC:12 0.0.0.0	
Port Security Video Audio	• • •	Camera Name Remote Port WebGuard		
→ Video → Audio	•	WebGuard		
Audio	Security			
			off	
> Event				

Change the network settings, enable FEN and security features.

### IP Address



- **Type**: Select the type of network you are using. If this option has been changed, **Remote Setup** will terminate after applying the current settings.
  - Manual: Select if using a static IP. You will then be able to configure the related settings manually.
  - DHCP: Select if connected to the network using DHCP. Click OK to retrieve IP address and other network settings automatically from the DHCP server.

- DNS Server: Enter the DNS server's IP address. By using the DNS server, you will be able to use domain names instead of IP addresses when configuring the FEN, time, or SMTP server. If the video encoder is connected to the network via DHCP, select the From DHCP option to retrieve the DNS server's IP address from the DHCP server automatically. The updated address will be displayed upon the subsequent connection.
  - Contact your network administrator for more information on the video encoder's network connection type, the DNS server's IP address, and other related information.
    - If using DHCP, the video encoder's IP address may change from time to time. We therefore recommend that you use the **FEN** feature.

### FEN

#### Select Use FEN to enable the FEN feature.

Outor Stepp     Syntam     S	e Setup Device - <no name=""></no>	_ D ×
Monauch     PAdaca     Part     Pa	Setup Net	N
Name         FR3 Store         Annumes net           IP Addres         Filt         For         1088         (1000 - 1200)           Port         Filt Name         Creat         Creat           Security         +         -         Creat           • Video         -         Video         -		
IP Addres         Fort         1068         (1000-12000)           FEH         FEH Name         Chest           Fort         Security         -           • Vetare         • Vetare           • Vetare         • Vetare	ork 🗆 u	FFN Server dynames.net
Vort > Security > Video Audua	ress >	
security + Video Austro		FEN Name Check.
<ul> <li>Video</li> <li>Andio</li> </ul>		
> Audio	y ·	
> Audio		
OK Cancel Apply		Cancel Apply

- FEN Server: Enter the FEN Server's IP address or domain name.
- Port: Enter the FEN Server's port number.
- FEN Name: Enter a camera name you wish to register to the FEN Server. Click OK to check the name's availability.



Use **FEN** is a feature that allows you to register a unique name for a camera that utilizes a dynamic IP address to the FEN Server and connect to the camera using the registered name instead of an IP address, which can change from time to time. Moreover, you can access the camera without having to configure NAT (Network Address Translation) device settings even when the camera uses a NAT device. In order to use this feature, you must first register a FEN name to the FEN Server.

- If network settings have been changed, click OK at the bottom of the setup window to save the changes and then setup the FEN.
- Inquire with your network administrator for the FEN Server's IP address or domain name. If a DNS server has been configured under Network setup, you can enter the FEN Server's domain name instead of its IP address for the FEN Server setting.
- You will not be able to save FEN settings unless you click on the OK button next to the FEN Name field and check the entered name's availability. In addition, you will be prompted with an error message if you do not enter a FEN name or enter a name already registered to the FEN Server. If the FEN name contains the #, \, and/or % symbol, it might not be able to connect to the camera from the IDIS Web program.



The FEN Server operated by IDIS is a service to its clients and may go offline without notice for server update purposes or due to an unexpected failure.

### Port

C Remote Setup Device - <no na<="" th=""><th>me&gt;</th><th></th><th>_ 🗆 ×</th></no>	me>		_ 🗆 ×
Quick Setup	Network / Port		
> System	1	Use	Port
Network	Remote Port		(8000 ~ 12000)
IP Address +	WebGuard	✓ 12088     Use HTTPS	(12001 - 14000)
		Use UPnP	Check.
FEN +		all use only	CI INCRE
Port			
Security +			
> Video			
> Audio	1		
> Event	1		
	OK Ca	novl Apply	

- Use/Port: Enable/disable ports and designate corresponding port numbers. Remote Port and WebGuard Port are enabled by default and cannot be disabled.
- Use HTTPS: Select this option to apply https protocolbased security on IDIS Web.

 Use UPnP: If the video encoder is connected to the network via an IP router (or NAT), select this option to connect to the camera without setting up port forwarding. The IP router (or NAT) must be enabled with UPnP in order for this feature to function properly. For more information enabling UPnP on your IP router (or NAT), refer to the <u>IP router or NAT's</u> operation manual.

Click **Check** to test the current port settings. A confirmation message will appear if all the selected ports are available for use. If not, a list of recommended port numbers will be shown.



Click **OK** to use the recommended port numbers.



In a WAN environment, it is recommended that you use the UPnP function if you record video by using the FEN function or FEN connection is not smooth. Otherwise, monitoring or recording might not be smooth depending on the network environment.



Each port number must be unique.



Port numbers of the remote program must be updated whenever the camera's port numbers are changed.

### Security

	Quick Setup	Network / Securit	ty			
	System					
•	Network	SSL SSL	Type	High		
	IP Address					
		•				
		•				
	Security	•				
•	Video					
		ОК		nail	Apply	

 SSL: Select this option to enable SSL (Secure Sockets Layer). Enabling this option applies SSL protocol protection on data transmitted out. However, programs and systems that do not support SSL will not be able to connect to the camera. If this option has been changed, Remote Setup will terminate after applying the current settings.



Enabling the **SSL** option may place a greater load on the external system, depending on the level of security being used.

 This product contains software developed by Open SSL Project for use in Open SSL Toolkit. (http://www. openssl.org/)

### Video

System         Camera Carrell         LAL1           Network         Sign Gath         Sign Gath         Sign Gath           Visit         Marcing         Sign Gath         Sign Gath         Sign Gath           Common         1         Marcing         Sign Gath         Sign Gath         Sign Gath           Shared         Common         1         Sign Gath         Sign Gath         Sign Gath         Sign Gath           Audia         Common         2         Sign Gath         Sign Gath<	Quick Setup	Vide	to / Overview				
Native         Topic CAN1           Video         Topic CAN1           Science         Science           Science         Science           Science         Science           Prinscy Maching         Science           Andro         County           Event         Science           Prinscy Maching         Science           Science         Science           Prinscy Maching         Science           Science         Science           Science         Science           Science         Science	System		Camera Channels	1.CAM1			
Standing         Distanti         Distanti	Video	Came	Title Part/Tilt Driver Mirroring Mode	None None 720			
Privacy Masking	Privacy Masking	> Strea	Stream Compression Resolution Quality	H.264 720x480 Very High	H 264 640x360 Very High	H.264   360x240   Very High	H.264 360x240 Very High
		Priva		0			

Configure **Camera**, **Streaming** and **Privacy Masking** options.

### Camera

Configure Camera Title, Pan/Tilt Driver, Image Sensor, Camera Mode and Covert Camera Setup settings.

Remote Setup Device	e - <no na<="" th=""><th></th><th></th><th></th><th></th><th></th><th></th><th>- • •</th></no>							- • •
Quick Setup		Video / Camera						
> System			era Channels	1.CAM1				
Network		Camera Title	Title	CAM1				
• Video		Pan/Tilt Driver						
Camera			Product / ID	None		×/	0	Port
Streaming		Image Sensor	Mirroring	Horizontal		Vertical		
Privacy Masking	•	Camera Mode	Mode		~			
> Audio		Covert Camera S		Normal	~			
> Event								
		ок	C	noel	Apply			

- Camera Title: Edit the camera's name.
- **Pan/Tilt Driver:** Used to pan and tilt the PTZ camera up, down, left, and right.
  - Prouct / ID: Select the tab and configure the pan/ tilt driver. Specify the mounted pan/tilt driver's model and then set up an ID. Click Port and enter the pan/tilt driver's port speed, data bit and parity values as per the driver manufacturer's instructions.



You cannot set up the same ID of the PTZ camera.

Pan/title driver cannot be controlled if it is not properly connected to the RS485. For more information on RS485 port connection, refer to the **RS485 Port** on page 11 in this operation manual and the pan/tilt driver manufacturer's **operation manual**.

- Image Sensor: Configure Image Sensor settings.
  - **Mirroring**: Select Horizontal Reverse or Vertical Reverse to flip the image horizontally or vertically.
- **Camera Mode**: Configure a resolution setting of the camera connected to the video encoder.
  - Mode: Choose a camera resolution 720 or 960.
- Covert Camera Setup: Use this feature to assign
   Covert Camera View permissions.

Navigate to **Camera Setup** > **General** and designate cameras as **Covert 1** or **Covert 2**.

- **Covert 1**: Hides images from the camera in Live mode but does indicate the camera's title and status via icons.
- **Covert 2**: The camera is indicated as being inactive. Images from the camera are not shown. Camera title and status icons are not shown.



### Streaming

Quick Setup	Video / Streaming								
> System	Camera Channels	1.CAM1							
Network		Primary		Seconda		Tertiary		Quaterna	
	Compression	H.264	~	H.264	~	H.264	~	H.264	~
Video	Resolution	720x480	~	640x360	~	360x240	~	360x240	- 1
Camera >	Quality	Very High	~	Very High	~	Very High	~	Very High	1
	Bitrate Control	VBR	~	VBR	~	VBR	~	VBR	~
Streaming >	Frame Rate	30 ips	~	30 ips	~	30 ips	~	S ips	~
> Audio > Event									

- Camera Channels: Select which cameras to apply the streaming to.
- Primary, Secondary, Tertiary, Quaternary: Multistreaming is supported. (priority: Primary > Secondary > Tertiary > Quaternary). Enable/disable streaming use. The lower stream settings may change depending on higher stream settings. The tertiary stream and the quaternary stream may not be able to use a resolution and fram rate settings depending on higher stream settings(refer to the table below).

Primary		Secondary	y Tertiary Quaternary			ry	
Resolution	ips	Resolution	ips	Resolution	ips	Resolution	ips
720x480 (NTSC) 720x576 (PAL)	30 25	720x480 (NTSC) 720x576 (PAL)	30 25	640x360 (NTSC)	1	360x240 (NTSC)	1

- **Compression**: Choose the streaming compression method.
- **Resolution**: Choose a resolution setting for video streaming. The current stream resolution cannot be higher than the higher stream resolution.
- Quality: Choose a quality setting for video streaming.
- **Bitrate Control**: Choose a bitrate control mode for H.264 compression.
  - VBR (Variable Bitrate): Bitrate varies depending on motion changes in the video. Less movement places less load on the network and takes up less storage space.

• Frame Rate: Choose a frame rate setting for video streaming. The fame rate of the current stream cannot be higher than the fame rate of the higher stream if those stream resolutions are same.

_/	I
Y	i

If multiple users are connected to the camera, the increase in bandwidth use can lower the frame rate.

### **Privacy Masking**

Select **Privacy Masking** to set up a privacy mask over a specific area. The section on which a privacy mask is applied will appear as black when monitoring video.



- Camera Channels: Select which cameras to apply the privacy masking to.
- Privacy Masking Setup: Set up privacy masks. (Up to 16)



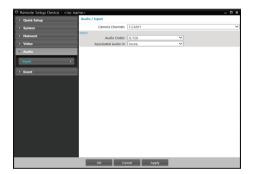
- Select) (Unselect): Set or remove a privacy mask. Click on the button and drag & drop using the mouse to set up a privacy mask.
- No./Name: Displays a list of active privacy masks.
   The numbers indicate privacy mask numbers. Select the empty space next to a number to assign a name to the corresponding privacy mask. Click Delete to remove the selected privacy mask.

### Audio

#### Configure audio in settings.

Remote Setup Device - <no na<="" p=""></no>	ime>		- 0	×
Quick Setup	Audio / Overview			
> System	Camera Channels	1.CAM1		~
Network	Input Audio Codec	6.726		
> Video	Associated Audio In			
Audio				
Input +				
> Event				
	ок си	noel Apply		
		244429		





- Camera Channels: Select which cameras to apply the the input to.
- Audio Codec: Select an audio codec.
- Associated Audio In: Select an associated audio in.

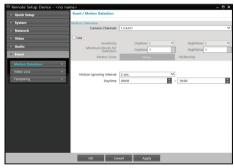
### **Event**

Configure event detection settings.

Quick Setup	eno name>		
System	Camera Channels	1.CAM1	
Network	Motion Detection		
	Sensitivity Motion Zone		
Video	Video Loss		
Audio	Ignore interval	0.1 sec.	
	Tampering		
Event	Sensitivity		
Motion Detection	Activation Time	1 500	
	OK Ca	noel Apply	

### **Motion Detection**

Select **Motion Detection** to configure motion detection event settings. With motion detection event enabled, motion detections within the designated area will be assumed as events.

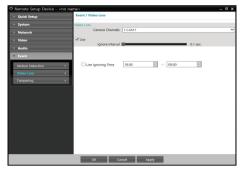


- Camera Channels: Select which cameras to apply the motion detection to.
- Sensitivity: Select daytime and nighttime motion detection sensitivity levels. Higher values will result in more sensitive motion detection.
- **Minimum Blocks for Detection**: Select minimum blocks for daytime and nighttime motion detection. Motion must take place over the selected number of blocks in order for it to be considered as a motion detection event.

- Motion Zone: Click Setup and define the motion zone using blocks.
  - **Select**)/ **(Unselect**): Enable/disable motion detection.
  - • (Single Block): Select/unselect motion detection blocks individually.
  - C (Zone): Select/unselect multiple motion detection blocks.
  - All): Select/unselect all motion detection blocks.
- **Motion Ignoring Interval**: With Motion Ignoring Interval configured, no event log or notification is generated for motions detected during a period of time following a motion detection event.
- **Daytime**: Specify when daytime starts and ends. All other times will be assumed as nighttime.

### Video Loss

Select **Video Loss** to configure video loss event settings. With video loss event enabled, video loss will be assumed as an event.



- Camera Channels: Select which cameras to apply the video loss to.
- Ignore interval: With Ignore interval configured, no event log or notification is generated for video loss taking place during a period of time following a video loss event.
- Use Ignoring Time: Define the event ignoring time.
   Video loss taking place during the defined time range will not be assumed as events.



**Event Action** settings must be configured correctly in order to perform event actions.

### Tampering

Select **Tampering** to configure tampering detection event settings. With tampering detection event enabled, a sudden change in the video, such as due to movement of the camera or covering up of the lens, will be assumed as an event.

Remote Setup Device - <no na<="" p=""></no>	me>		_ 🗆 X
Quick Setup	Event / Tampering		
> System	Tampering		
> Network	Camera Channels	1.CAM1	~
> Video	Use Sensitivity		
> Audio	Activation Time		3
- Event	ALMALIATIN		1 sec.
Motion Detection >			
Video Loss >	Use Ignoring Time	18:00 - 09:00	0
Tampering >			
	ок са	noel Apply	

- Camera Channels: Select which cameras to apply the tampering to.
- **Sensitivity**: Define the tampering detection sensitivity. Higher values will result in more sensitive detection.
- Activation time: Specify how long tampering has to be detected for it to be considered as an event. Tampering detections that do not last for the specified duration of time will not be considered as events.
- **Use Ignoring Time**: Define the event ignoring time. Tampering detections taking place during the defined time range will not be assumed as events.

**Event Action** settings must be configured correctly in order to perform event actions.

## Part 3 - IDIS Web

IDIS Web is a program that allows you to view and search video from remote locations over the Internet and can be accessed on a Microsoft Internet Explorer.

System requirements for running IDIS Web are as follows:

- OS: Microsoft<sup>\*</sup> Windows<sup>\*</sup> XP (Service Pack 3), Microsoft<sup>\*</sup> Windows<sup>\*</sup> Vista (Service Pack 1), Microsoft<sup>\*</sup> Windows<sup>\*</sup> 7 (Home Premium, Professional, Ultimate), Microsoft<sup>\*</sup> Windows<sup>\*</sup> 8 (Pro, Enterprise)
- · CPU: Intel Pentium IV 2.4GHz or above (Core 2 Duo E4600 recommended)
- RAM: 1GB or more
- VGA: 128MB or more (1280x1024, 24bpp or above)
- · Internet Explorer: Version 8.0 or later 32-bit
- 1 Launch Internet Explorer and then enter the following information in the address bar.
  - http://IP Address:Port Number (IDIS Web connection port number selected during camera IP address and port number setup)
  - Or http://FEN Server Address/FEN name (FEN Server address and FEN name registered to the FEN Server)
  - Or http://web.idisglobal.com (it is required to enter the camera IP address when logging in. If the camera uses the FEN feature, you can enter the FEN name registered to the FEN server instead of the camera IP address after selecting the USE FEN option)



If the Use HTTPS option has been selected during IDIS Web port number setup, enter https instead of http. If prompted
with a security certificate warning, select "Continue to this website (not recommended)." If the IDIS Web login page fails to
load, configure Internet Explorer's settings as follows:

- Tools  $\rightarrow$  Internet Options  $\rightarrow$  Security  $\rightarrow$  Custom Level...  $\rightarrow$  Medium-high (default) or Medium.
- Tools  $\rightarrow$  Internet Options  $\rightarrow$  Advanced  $\rightarrow$  Security  $\rightarrow$  Use TLS 1.0 (select)
- If connecting by entering an IP address and a port number, you can connect by entering just the IP address if IDIS Web
  connection port number has been set to 80 (443 when entering https).
- If connecting by entering http://web.idisglobal.com, it is required to enter the Watch port number.
- Contact your network administrator for the IP address of the camera you wish to connect to the the IDIS Web port number.
- 2 When prompted with the IDIS Web login window, enter the ID and password and click LOGIN.





- IDIS Web supports Microsoft Internet Explorer only and no other type of web browser.
- IDIS Web does not work with Microsoft<sup>®</sup> Windows<sup>®</sup> 8 metro UI.
- Do not close the login window while IDIS Web is running. Switching over to Web Live or Web Search mode can cause a script error, requiring you to restart the IDIS Web program.
- If running IDIS Web on Internet Explorer 7.0, the bottom section of the screen may get cut off if the address bar or the status bar is shown. In this case, change Internet Options so that the address bar or the status bar is hidden. (Tools → Internet Options → Security → Custom level... → Allow websites to open windows without address or status bars (Enable))
- To use IDIS Web on Microsoft Windows Vista or above, launch Internet Explorer by right-clicking on the icon and selecting the **Run as administrator** option. Otherwise, certain IDIS Web functions might not be available.
- Launching a new version of IDIS Web for the first time can cause Internet Explorer to load information from the
  previous version. In this case, navigate to Tools → Internet Options → General, delete temporary Internet files, and
  then restart IDIS Web.
- On Microsoft Windows Vista or above, lowered image transmission rate can prevent the screen from being displayed
  or updated. In this case, we recommend that you disable the computer's auto tuning function. Open the command
  prompt as an administrator. (Start → Accessories → Command Prompt → Right-Click and then select Run as
  administrator) Type in "netsh int tcp set global autotuninglevel=disable". Additional prompt as an administrator and
  then type in "netsh int tcp set global autotuninglevel=normal". Restart the computer to apply the change.

### Web Live Mode

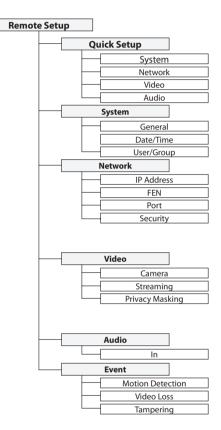


A remote web monitoring program that allows you to monitor images from remote locales in real-time.

0	Press 🗷 to terminate IDIS Web.
2	Place the mouse pointer on the logo to check IDIS Web's version.
3	Displays the current time.
4	Select the desired mode. Changing the mode places the selected camera in the first cell of the layout that will be changed.
6	Click 🔳 to view the video in full screen. Press the ESC key on the keyboard to return to the previous screen.
6	Click 🔄 to print the current video screen using a printer connected to the computer.
0	Click 🔜 to save the current video screen as an image file.
8	Click 🗱 to configure rendering mode and OSD settings. Select rendering mode to adjust the video output rate or select which OSD elements to display on the screen from the OSD list.
9	Click 🔤 to load the camera setup window.
0	Shows login information.

0	Indicates the camera's number.				
Ø	<ul> <li>Used to control a PTZ camera at a remote location.</li> <li>One push button <ul> <li>Press this button to find the optimum focus automatically.</li> <li>It is recommended to get an approximate focus using the manual focusing button before pressing the one push button for fast and efficient focusing.</li> <li>This button is not supported in the Onvif protocol.</li> <li>O O Zoom buttons</li> <li>O O Focusing buttons</li> </ul> </li> <li>May not be supported depending on the model.</li> </ul>				
ß	Used to adjust live video quality.				
0	Click on on to control the alarm out device connected to the camera.				
ß	Event status window at the bottom of the screen displays a list of events detected at remote locales.         Image: A motion Detection       Image: A motion Detection         Image: A motion Detection       Image: A motion Dete				
œ	<ul> <li>If the remote locale connected to supports audio transmission, d icon appears on the corresponding camera screen.</li> <li>Aspect Ratio: Change the aspect ratio of the video displayed on the screen.</li> <li>Fit to Screen: Fit the video to the size of the camera screen.</li> <li>Fit to Aspect Ratio: Resizes camera screen to original aspect ratio of the video.</li> <li>Half Size (x0.5) - 4 Times Bigger (x4): Displays the camera videos in the selected size based on the original size of the video. For example, original size (x1) displays the video in its original size. Half size (x0.5) through 4 times larger (x4) options are only available if there is enough space on the camera screen to accommodate the selected size.</li> <li>MultiStream: If the camera is running on multi-stream mode, you can choose between the streams.</li> <li>Anti-Aliasing Screen: Removes stair step effect (blocks) that are caused when zooming a video to</li> </ul>				
	<ul> <li>Anti-Aliasing Screen: Removes stair step effect (blocks) that are caused when zooming a video to improve overall quality of video output.</li> </ul>				

### Setup Menu Tree (Remote Setup)



### Troubleshooting

Problem	Check	
Power LED will not turn on	<ul> <li>Check the LAN cable.</li> <li>Check that the power cable is connected or the NVR has power.</li> </ul>	
The system is unable to recognize	Check the LAN cable.	
network interface	Check the network LED.	

### Specifications

Model		DE-1104	DE-1108	
Video	Input	4 BNC 8 BNC		
	Compression	H.264		
	Resolution	720x480(960x480), 640x360, 360x240 (NTSC) 720x576(960x576), 640x360, 360x288 (PAL)		
	Bitrate Control	VBR		
	Frame Rate	120ips @ 720x480(960x480) (Quadruple Stream)	240ips @ 720x480(960x480) (Quadruple Stream)	
Inputs/ Outputs	Audio Input	4 RCA		
	RS485	1 Port		
	Ethernet	10M/100Mbps		
	DC12V Input	Terminal Blocks		
	LED	Power(Status), Network		
	Button/Switch	Reset		
Environmental Conditions	Operating Temperature	32°F to 104°F (0°C ~ 40°C)		
	Operating Humidity	0% ~ 90%		
General	Dimensions (W x H x D)	7.9" x 1.7" x 5.7" (200mm x 44mm x 145mm)		
	Unit Weight	1.9 lbs. (0.84kg)		
	Power Supply	DC12V or PoE (IEEE802.3af class3)		
	Power Consumption	Max. 12W		
	Approval	FCC, CE		

These product specifications may change without prior notice.

 $\checkmark$ 

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IDIS Co., Ltd.

For more information, please visit at **www.idisglobal.com**